

Question #	Question	Answer(s)
<b>Past Performance Questionnaire</b>		
1	Off topic, but within the schedule submittal where can I find the past performance questionnaire template? Can't find it anywhere on Roadmap website.	You can find the past performance questionnaire as well as all required and optional templates at <a href="https://gsa.gov/MASCategoryRequirements">gsa.gov/MASCategoryRequirements</a> ; under "Templates to download, complete, and upload in eOffer (if applicable)"
2	I requested the questionnaire from the NCSC Help Desk, which they provided. However, there is conflicting info provided. The Help Desk said not to upload completed questionnaires, however, the current solicitation states to upload completed questionnaires. Can we get clarification on whether completed questionnaires should be uploaded?	Thanks for bringing this to our attention. The completed past performance questionnaires should be uploaded in eOffer as explained in SCP-FSS-001.
<b>Agent Authorization Letter and Digital Signatures</b>		
3	What program must be used to create a digital signature	A Digital Signature is required for the Agent Authorization Letter, and is provided by downloading the PDF from <a href="https://gsa.gov/MASCategoryRequirements">gsa.gov/MASCategoryRequirements</a> , and signing via Adobe. The Digital Certificate is separate and is required for executing contract actions in eOffer/eMod.
4	Do existing Agent Authorizations need to be updated/resubmitted?	No, the new template should be used for new Agent Authorization Letters that are submitted after Refresh # 5 is issued.
5	Regarding the Agent Authorization letter, the digital signature should be done using the digital certificate needed to get into eOffer/eMod?	see response to Question #3
6	The new Agent Auth Ltr states that it must be signed via a digital signature. This is different than a digital certificate. What program must be used to create a digital signature?	see response to Question #3
7	If digital signature is not the same as digital certificate, how do contractors generate a digital signature?	see response to Question #3
8	Still wonder what program needs to be used to create a digital signature. Can this be a simple font change in WORD or do we need a digital signature in Adobe?	see response to Question #3
9	With 2 factor FAS ID will it make the orc pki type certificates obsolete? I know we need the FAS ID to accept the Refresh 5	GSA is planning to implement multi-factor authentication for eOffer/eMod for in Q2 FY 2021. More information about this upcoming change will be posted in the coming weeks on Interact.
10	Is there a plan to remove the eMod PKI requirement and replace it with the 2 Factor Authentication?	see response to Question #9
<b>Section 889 Questions</b>		
11	Are you going to further explain these provisions?	Additional information on GSA's implementation of Section 889 is available at <a href="https://www.acquisition.gov/FAR-Case-2019-009/889_Part_B">https://www.acquisition.gov/FAR-Case-2019-009/889_Part_B</a> .
12	When will entities be required to respond to the new SAM representation at 52.204-26?	On or after October 26, 2020, offerors will be required to provide Part B representation to the FAR provision 52.204-26 (OCT 2020) in SAM when submitting an offer in response to a solicitation, or, on the offeror's annual Representations and Certification annual maintenance date.
13	Do we know when the Section 889 excluded parties will be available in SAM?	The list of excluded parties is currently available in SAM.
14	As far as SAM is concerned, once SAM includes the representation change, we are then instructed to update SAM with our applicable answer. and then we are good going forward?	see response to Question #12
15	Once the 889 Part B rep is in SAM, will contractors be required to update SAM at that time or at the annual renewal period?	see response to Question #12
16	SAM is supposed to be modified to provide the active list of excluded parties so suppliers can confirm that they are not providing any excluded parties equipment to the government and/used in their network(s). Do you know when that is targeted for completion?	see response to Question #13

17	Because the -26 representation on use of the prohibited technology is "any use", and therefore does not necessarily mean that the use is at a level exceeding the prohibited threshold, what will GSA Schedule CO's be doing with a "do use" response? It may be determined that the particular use is not prohibited - then what?	Offerors that represent that they "do use" prohibited telecom will be required to submit the disclosures at FAR 52.204-24(e) to the Contracting Officer. The CO will review the disclosure to determine if the equipment or service is considered a substantial or essential component of any system, or if an exception applies. If the equipment or service is not a substantial or essential component, or if an exception applies, the CO may proceed with award.
18	889 Part B - If any of the companies that are working directly with GSA and if they have any telecommunication equipment that falls within the 5 banned companies, does that company have to just remove it from their facility?	The Government may not enter into a contract with an entity that uses any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. Entities comply with the rule by not using covered telecom. The offeror and contractor must determine if it uses covered telecom, based on a reasonable inquiry, and represent to 52.204-26 accordingly.
19	Why do agencies request our SAM details? Can they not pull them down on their own?	Beginning October 26, 2020, entities will be able to provide representations for Section 889 Parts A and B in the System for Award Management. Agencies can now check SAM to review offeror representation and certifications.
20	Are contractors required to update our reps & certs in SAM.gov when the refresh becomes live?	see response to Question #12
<b>General Questions</b>		
21	Will we have to submit a mod if these new SINS are more appropriate per the description vs. what was originally issued against MAS?	You must submit an Add SIN modification to add the new Professional Services Category SINS to your contract
22	To clarify, for SINS closely related to SINS on contract, we'll need to create a modification to add those SINS?	see response to Question #21
23	Are you retro changing the solicitation with these changes, and memorializing through a modification to existing MAS contract holders?	see response to Question #21
24	Question regarding the new Agent Authorization Letter. Does a company representative who provides administrative support with data entry in eMOD, still be able to provide this function even if that person is not an Authorized Negotiator, as long as the Authorized Negotiator is the person that does the actual submission?	As stated in SCP-FSS-001, an Agent Authorization Letter must be completed and submitted as part of the offer if a consultant or third-party agent assisted in the preparation of the offer, will be involved in any part of the negotiation of the offer, or will be involved in any post-award actions. Contract Administrators will continue to be able to prepare modifications and other administrative support functions which are executed by Authorized Negotiators (persons authorized to negotiate with the Government in connection with a request for proposals or quotations)
25	my firm is in the process of preparing a proposal to add a sin (not one of the new sins) to our current MAS. Do we need to wait until the refresh to do so?	You may submit a modification request to add a SIN at any point, you do not need to wait until the solicitation is refreshed.
26	Will any of the other Large Category Attachments (other than PSS) be updated in this Refresh?	All significant changes that are anticipated to be published with Refresh # 5 have been outlined in the GSA Interact Post and corresponding webinar.
27	When is SIP going to go away?! That is the most frustrating software!	Subscribe to the Catalog Management page on GSA Interact for the latest updates on our efforts to modernize and simplify the buying and selling experience of GSA's stakeholders ( <a href="https://interact.gsa.gov/group/gsa-catalog-management">https://interact.gsa.gov/group/gsa-catalog-management</a> )
28	The RFP for the Mass Schedule is found on SAM along with all the attachments. However, the pricing template and some other documents are found on a different part of GSA website. Can you consider changing this to have all the files available in one location like it was in the past?	GSA has always provided a wide range of MAS requirement and guidance documents hosted in various locations in order to effectively present these items to our stakeholders. As part of the effort to consolidate 24 solicitations into one, GSA worked to determine the most effective way to present such a significant volume of information in a consolidated structure. Posting the templates on a dedicated <a href="https://www.gsa.gov">gsa.gov</a> page gives us the most flexibility to organize the information by need and category for ease of use by our industry partners and buyers that want to review these templates. We established the current structure through collaboration with subject matter experts across the agency and input from industry and other stakeholders.
<b>Request to Hold Continuous Contracts</b>		

29	Are you saying that when two or contracts are collapsed together that there will be only one contract number or will there still be two contract numbers?	For additional guidance on consolidating multiple contracts, please visit <a href="https://interact.gsa.gov/blog/important-gsa-mas-consolidation-moves-final-phase-consolidate-all-contractors-down-one-contract">https://interact.gsa.gov/blog/important-gsa-mas-consolidation-moves-final-phase-consolidate-all-contractors-down-one-contract</a>
30	Is there a new guidance for simplified process to add SINS that already exist on non-surviving MAS Contract to surviving MAS Contract?	The updated MAS Modification Guidance with streamlined procedures for Phase 3 of MAS Consolidation will be released with the refresh targeted for Nov. 9. The guide will be available on <a href="https://gsa.gov/MASContractRequirements">gsa.gov/MASContractRequirements</a>
<b>PSHC Questions</b>		
31	Can you remove SIN 541690 if it no longer fits a service you can provide?	Yes, you may delete a SIN from your contract at any time via a modification
32	What if we already have SIN 541690 on our MAS? Will we need to do an update to our price list (i.e., with a SIP upload)? Does it change the scope to what we provide now?	SIN 541690 will change as a result of the solicitation refresh and accompanying MAS modification. GSA will be reaching out to all existing SIN 541690 contract holders with further instructions prior to the issuance of the mass modification.
33	Are any of the new SINS TDR-Pilot Eligible?	The following new SINS will be TDR eligible: 541330EMI, 541713, 541714, 541720, 541715AIR, and 541715APM.
34	Off topic...If offering Payroll Services under Prof Services, can they be offered as a Software as a Service line items and not as actual labor categories?	There is a SIN under the IT Category for Software as a Service (SIN 518210C); software as a service would only be considered under SIN 541214 (Payroll Services) if the offering is determined to be outside the scope of SIN 518210C and the offering is clearly relevant to the services described in the SIN description.
35	What about the contractors who are currently offering Integrated Logistics Support services under that SIN? Where are they moved to?	Depending on the services you offer, you may consider adding 541614SVC Supply and Value Chain Management, 541611 Management and Financial Consulting, or 541330 Engineering Services. The new SIN definition also encompasses the technical consulting that is covered under the current SIN description.