Office of Information Technology Category (ITC) Overview and Offerings
Office of Information Technology Category

Provides access to best-value information technology (IT) and telecommunications products, services, and solutions to federal, state, local, and tribal government organizations.
Delivering leading-edge information technology solutions

**Governmentwide Acquisition Contracts (GWACs)**
Fully competed Indefinite Delivery Indefinite Quantity (IDIQ) contracts enabling the purchase of a partial or total Information Technology (IT) services-based solutions worldwide.

**Network Services**
Flexible customer access worldwide to the full-suite of commercial telecommunications and networking solutions.

**Integrated Technology Services (ITC)**

**IT Schedule Programs**
Providing Federal, State, and Local customers with direct order and delivery of leading-edge, high-quality commercial information technology products, software and services.

**Strategic Solutions**
Offering identity management solutions and strategic sourcing support satisfying Federal IT mandates including:
- HSPD-12
- SmartBUY
- IPv6

www.gsa.gov/its
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<th>IT Schedule 70</th>
<th>GWACs</th>
<th>Network Services</th>
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<td>IT70 is an indefinite delivery/indefinite quantity (IDIQ) multiple award schedule, providing direct access to products, services and solutions from more than 5,000 certified industry partners.</td>
<td>GWACs provide access to IT solutions such as systems design, software engineering, information assurance, and enterprise architecture solutions. Small business set-aside GWACs also provide socioeconomic credit.</td>
<td>Networx Universal is designed to provide federal agencies a full range of Network Services through AT&amp;T, CenturyLink, and Verizon. Networx Enterprise does the same with a special focus on access arrangements. Through AT&amp;T, CenturyLink, Level 3, Sprint, and Verizon.</td>
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| • Simplified online ordering  
• Volume discounts available through blanket purchase agreements  
• More than 60% of vendors are small businesses  
• Small business set-asides available | • Aligned with Federal Enterprise Architecture and Department of Defense Enterprise Architecture  
• Some provide socioeconomic credit | • Service continuity with FTS2001 contracts |
| • Fixed price (all types)  
• Labor hour  
• Time and materials | • Fixed price (all types)  
• Cost reimbursement (all types)  
• Labor hour  
• Time and materials  
• Combination | • Fixed price with a form of economic price adjustment |

www.gsa.gov/schedule70  
www.gsa.gov/gwacs  
www.gsa.gov/networx
Office of Information Technology Category (ITC)

The Office of Information Technology Category is the largest and most comprehensive IT procurement organization in the Federal Government.

Agency Savings FY16: $1.97B

Agencies Supported: 98%

Percent of awards won by Small Business in FY16: 42.7%

Small Business, Business Volume in FY16: $6.5B

1 – Savings based on SmartBuy, Networx, FSSI Wireless, and COMSATCOM for Federal Agencies
2 – Agencies support based on FPDS FY16 data
Great Government Through Technology:
Customer Benefits

- Streamlined Acquisitions
  - Most IT solution sets available
  - Pre-negotiated contracts
  - Reduced procurement lead-time
  - Direct ordering capability
  - Access to world class industry partners
  - Supports agencies’ socioeconomic goals
Customer Acquisition Ordering Options

• Direct order
  • Agency manages full acquisition life cycle

• GSA acquisition professionals are available to provide a flexible range of contract support
Ordering Options: GSA Assisted Acquisition Services

- Agencies may delegate some or all elements of the acquisition process for Turnkey Solution
- GSA can provide support in the following areas:
  - Technical
  - Acquisition
  - Program and Financial Management
- GSA Project Managers can:
  - Define requirements
  - Perform market surveys
  - Develop acquisition strategies
  - Run technical evaluation boards
  - Evaluate “Best Value” Determination
  - Manage project post-award activities
- Fees for services may be applicable
ITC: Technology Programs/Offerings

- IT Schedule 70
- Alliant
- Alliant SB
- 8(a) STARS II
- VETS
- Cloud Offerings
  - Cloud SIN 132-40
  - EaaS Cloud BPA
  - Cloud ConFIG IDIQ*
- CDM and CMaaS BPAs
- SmartBUY
- NITCP
- Reverse Auctions
- Health IT SINs

- Connections II
- Local/Regional Telecom
- FSSI Wireless
- Custom SATCOM Solution
- Custom SATCOM Solution SB
- Managed Mobility
- Risk Management Framework
- USA Access
- Data Center Services
- Cybersecurity/Cyber SINs
- FedRelay
- Green IT
Office of Information Technology Category

Welcome to

IT Solutions Navigator

IT Solutions Navigator provides guidance to customers on selecting the best solutions from GSA's broad array of IT offerings.

Here is how the contract matching process works.

1. DEFINE
   Define whether you are a federal or tribal, state or local government organization.

2. SELECT
   Select your Information Technology and Telecommunications needs.

3. SPECIFY
   Specify your acquisition requirements.

Get Started Now!

IT Solutions Navigator
Sample SOW and SOO Templates

Sample SOW:
https://www.gsa.gov/portal/content/133795

SOO Templates:
https://www.gsa.gov/portal/content/141191
National Customer Service Center (NCSC)

Continual Weekly Service
Sunday 8:00 p.m. to Friday 8:30 p.m.
(855) ITaid4U (482-4348)
ITCSC@gsa.gov
Live Chat
For More Information

http://www.gsa.gov/ITS

Live Chat

Email: ITCSC@gsa.gov

Call: (855) ITAID4U (482-4348)

Lyn Sankey: (858)603-3057

https://cmls.gsa.gov/