IT Solutions Navigator

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Agenda

- Training Objectives
- Overview of IT Solutions Navigator
- Training Demo
- Information Technology Category Offerings
- Planned Enhancements
- Contact Information
Training Objectives

- Educate customers about GSA’s IT Solutions Navigator eTool
- Increase awareness of how the IT Solutions Navigator tool will assist customers in acquiring GSA’s integrated IT solutions
- Familiarize customers with key features of the IT Solutions Navigator tool
- Promote awareness of GSA’s customer support services and other useful resources available to assist customers with their acquisition needs
Overview of IT Solutions Navigator:

IT Solutions Navigator continues to provide guidance to customers on selecting the best contracts from GSA's broad array of IT offerings.

- **GSA’s eTool for IT Solutions**
  - Assists customers in identifying GSA contracts available to meet their IT solution needs

- **Complements the Acquisition Gateway**
  - Connects buyers to GSA resources, tools and expanded decision support for IT acquisitions

- **Customer Audience**
  - Federal, state, local, and tribal government organizations (acquisition/IT professionals)
  - Other agencies and organizations eligible to use GSA sources of supply and services (GSA Order ADM 4800.2G)
Customer Benefits

- Fast and easy market research to help buyers make informed decisions and choices about IT acquisitions
- Online advice and assistance from GSA representatives through integrated Live Chat function
- Online, self service resource to assist customers in aligning IT solutions to meet their mission requirements
Homepage: https://navigator.gsa.gov

Welcome to
IT Solutions Navigator
This application will help you evaluate GSA’s IT and telecommunications solutions. Use it to conduct market research and identify IT solutions that best meet your requirements.
The tool also provides online help so you can select and use GSA’s contract vehicles.

Here is how the contract matching process works.

1. DEFINE
Define whether you are a federal or tribal, state or local government organization.

2. SELECT
Select your Information Technology and Telecommunications needs.

3. SPECIFY
Specify your acquisition requirements.

Get Started Now!
Top Toolbar: FAQ

- What is the IT Solutions Navigator tool?

   **Answer:**
The IT Solutions Navigator tool is a decision support system aimed to assist customers in evaluating GSA’s Integrated Technology Services (ITS) solution categories and identifying an appropriate acquisition vehicle to meet their business needs.

- Do I need access to login into the IT Solutions Navigator tool?

- What are the benefits to providing your contact information?

- Can I use the IT Solutions Navigator tool to fulfill order requests?
Top Toolbar: Help

Help & Instructions

Welcome to IT Solutions Navigator Online Help!

Thank you for using GSA's IT Solutions Navigator website to facilitate your search for available Information Technology and Telecommunications solutions to fulfill your mission requirements.

This online help section provides:
1) step-by-step instructions for navigating through the contract vehicle matching process
2) information on how to access other website features
3) links to additional help references for solution categories and contract vehicles

To navigate throughout this online help:

- Click a hyperlink in the Table of Contents below to access help on a particular topic.
- To search for an item not in the Table of Contents, from the Edit menu, select Find (or hold down Ctrl + F keys) and type partial or complete words in the textbox, and click Next or Previous till you find the item.
- Click Go to Top at the bottom right of the page to return to the Table of Contents anytime.
Top Toolbar: Register/Sign In

Register/Sign In

(Optional)

Current user? Please sign in.

Username

Password

Sign In

Registration (Optional)

Not a registered user?

Becoming a registered user has its benefits.

With a user account, customers may log in to the website and take advantage of additional features such as the ability to save previous contract match searches and contact information for faster communication with GSA Customer Support, if desired.

Register Now
Top Toolbar: New User Registration

Registration

First Name

Last Name

Government Agency:
--None--

Division/Bureau:
--None--

Agency Name is required.

Job Category:
--None--

Job Title:

Contact E-mail: *
Contact E-mail
Your email will be used for your username.

Phone:
Phone Number

Ext: phoneExt

Password: *

Confirm Password: *

I'm not a robot
reCAPTCHA
Top Toolbar: Reset Password

Reset Password

Forgot your password?

No problem, enter the email address associated with your account and we will email you a link to reset your password.

Email: *

email

Cancel  Submit
Footer Elements

Need Help?
For further assistance, please contact:

GSA Technology Solutions
24 hours a day, Mon - Fri
Need Help with Your IT Acquisition?

National Customer Service Center (NCSC)
Phone: (855)ITald4U (482-4348)
Email: ITCSC@gsa.gov

Useful Options
Look up a Customer Service Representative
Learn More About GSA

Section 508 Applies
Section 508 applies to all Federal agencies when they develop, procure, maintain, or use Electronic and Information Technology (EIT). Refer to the resources below for additional assistance:

Buyaccessible.gov
BuyAccessible Wizard (BAW)

Your Opinion Matters!
Tell us what you think by submitting feedback.

Quick Links
Section 508.gov

Site Tools
Help
Sitemap
Accessibility Aids
Linking
Privacy and Security
Contact Us

GSA e-tools
GSA Advantage
E-Buy
E-Library
Live Chat

- Click **Chat Now!** to begin an online chat
- The **Chat Now!** button is only displayed during normal hours of operation, when a representative is available.
3 Step Process

Here is how the contract matching process works.

1. DEFINE
   Define whether you are a federal or tribal, state or local government organization.

2. SELECT
   Select your Information Technology and Telecommunications needs.

3. SPECIFY
   Specify your acquisition requirements.

Get Started Now!
Step 1: Define Your Organization

Define Your Organization

Please tell us what government organization is making this purchase.

- Federal or Tribal Government
- State or Local Government
- Other Eligible Purchaser of GSA Federal Sources of Supply

Proceed to Step 2
Step 2: Select Your IT Needs

<table>
<thead>
<tr>
<th>Search Categories by user selection</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cloud Computing Services</td>
<td>+</td>
</tr>
<tr>
<td>Communications and Network Services</td>
<td>+</td>
</tr>
<tr>
<td>Data Center Services</td>
<td>+</td>
</tr>
<tr>
<td>Hardware Products and Services</td>
<td>+</td>
</tr>
<tr>
<td>Professional Services</td>
<td>+</td>
</tr>
<tr>
<td>Security Services</td>
<td>+</td>
</tr>
<tr>
<td>Software Products and Services</td>
<td>+</td>
</tr>
</tbody>
</table>

Search By Keyword:

Search for...

Submit

Filter by:
- Only show green IT solutions
- FSC, PSC, SIN or NAICS code
- Associated keyword

Step 1 selections
Step 2 selections
Delete All

Return to Step 1
Proceed to Step 3
Step 2: Make Your Selection(s)
Step 2: Search by Keyword

Search By Keyword:

Search Categories by user selection

Communications and Network Services

Telecommunications Services

Wireless and Mobile

Communications and Network Services

Wireless and Mobile

Cellular Digital Packet Data
Step 2: Filter Green IT Offerings

Search By Keyword:

Search for...
Submit

Filter by:
- Only show green IT solutions
- FSC, PSC, SIN or NAICS code
- Associated keyword

Search Categories by user selection

Cloud Computing Services

Communications and Network Services

Managed Network Services
Network Applications
Satellite Services and Applications
Telecommunications Services
Wireless and Mobile

Communications and Network Services
Network Applications

- Audioconferencing
- Collaboration Support/Email Services
- Internet Facsimile
- Teleworking Solutions
- Video Teleconferencing
- Web Conferencing
Step 2: Search by FSC, PSC, SIN, or NAICS code
Step 2: Associated Keyword Search

Search By Keyword: monitor

Filter by:
- Only show green IT solutions
- FSC, PSC, SIN or NAICS code
- Associated keyword

Search Categories by user selection

- Communications and Network Services
- Hardware Products and Services
- Security Services
  - CyberSecurity Management
  - Security Services
  - CyberSecurity Management
  - Physical Security
Step 2: Make Final Selection(s)
Step 3: Question 1

Place of Performance or Delivery

What is your required place of performance? View map

- Across Continental United States (CONUS)

Local Service Areas. Select all that apply from 48 States: Regions Info

- Select from 48 States

Specific Outside of Continental United States (OCONUS). Select all that apply:

- Alaska and Arctic Region
- Caribbean (Puerto Rico and US Virgin Islands)
- Europe, Africa and Middle East
- Hawaii and Pacific Rim

Global Coverage (Note: if Worldwide is selected, any other specific choices from above will not be considered)
- World Wide

Possible Matches

- 8a STARS II
- Alliant
- Alliant SB
- Local Service Acquisitions (LSA)-Region 2
- Local Service Acquisitions

Step 1 selections
Step 2 selections
Step 3 selections
Step 3: Question 2

Specify Acquisition Requirements and Priorities

Please answer the questions below so we can better refine your options.

2/8 Questions

Level of Assistance

Please indicate the level of acquisition assistance you require:

- Self-Managed
- Pre-award Acquisition Assistance
- Post Award Acquisition Assistance
- Consulting Services
- Full Acquisition Lifecycle Assistance

Possible Matches

- 8a STARS II
- Alliant
- Alliant SB
- VETS

Step 1 selections

Step 2 selections

Step 3 selections

Place of Performance or Delivery
Across Continental United States (CONUS)
Step 3: Question 3

Specify Acquisition Requirements and Priorities

Please answer the questions below so we can better refine your options.

3/8 Questions

Objective

Are you seeking to utilize a cooperative agency agreement for services, or comply with government mandates for cloud, data center consolidation, mobility, sustainability, cybersecurity, and other emerging technology needs?

- Established or recommended by Executive Order or mandate under OMB’s 25 Point Implementation Plan for Federal IT Reform

- Cooperative Agency Partnership (Risk Management-DHS, COMSATCOM-DOD, Etc.)

- No Preference

Previous Question  Next Question
Step 3: Question 4

Specify Acquisition Requirements and Priorities

Please answer the questions below so we can better refine your options.

4/8 Questions

Contract Type

What type of contract(s) are you looking for?

- Cost Reimbursement
- Time and Material
- Labor Hour
- Fixed Price
- I'm not sure.

Previous Question    Previous Question    Next Question
Step 3: Question 5

Specify Acquisition Requirements and Priorities

Please answer the questions below so we can better refine your options.

5/8 Questions

Period of Performance

What is your estimated Period of Performance?

- I have a definite start date and end date.

Start Date: 06/01/2017

Enter Date as: MM-DD-YYYY (e.g. 01-30-2013)

End Date: 06/01/2018

- I have a need for re-occurring services with an indefinite end date.

- I'm not sure

Previous Question

Next Question
Step 3: Question 6

Socioeconomic Objectives
Are you looking to meet a Socioeconomic objective?

- Small Business
- Woman Owned Business
- Woman Owned Small Business (WOSB)
- Economically Disadvantaged Woman Owned Small Business (EDWOSB)
- Veteran Owned Small Business
- Service Disabled Veteran Owned Small Business (SDVOSB)
- SBA Certified Small Disadvantaged Business
- SBA 8 (a) Certified Business
- SBA Certified HUBZone Small Business
- No Preference

Possible Matches
- 8a STARS II
- Alliant
- Alliant SB
- VETS

Step 1 selections
Step 2 selections
Step 3 selections

Place of Performance or Delivery
Across Continental United States (CONUS)

Level of Assistance
Self-Managed

Objective
No Preference

Contract Type
I'm not sure.

Period of Performance
I'm not sure
Step 3: Question 7

Specify Acquisition Requirements and Priorities

Please answer the questions below so we can better refine your options.

7/8 Questions

Estimated Dollar Value

What is the estimated dollar value of the acquisition?

- Below $150,000
- Equal to or Greater than $150,000
- I'm not sure.

Previous Question

Next Question
Step 3: Question 8

Specify Acquisition Requirements and Priorities

Please answer the questions below so we can better refine your options.

Set Acquisition Priorities

Please rank your acquisition priorities, by selecting and moving each item up or down, in order of the highest importance to the lowest importance. You may also drag and drop each item using the mouse.

Use this ranking feature to influence the search results based on your acquisition priorities.

- Estimated Dollar Value
- Level of Assistance
- Objective
- Period of Performance

View Results
Results Page

Steps Completed!

View the results below or edit your selections above to refine your search.

Review Selection Criteria  Return to Step 2  New Search

Select Your Contract Match and Connect

<table>
<thead>
<tr>
<th>Contract Vehicle</th>
<th>Contact</th>
<th>Phone</th>
<th>Email</th>
<th>Website</th>
<th>Match</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alliant SB</td>
<td>Small Business GWAC Center</td>
<td>(877) 327-8732</td>
<td><a href="mailto:alliantsb@gsa.gov">alliantsb@gsa.gov</a></td>
<td><a href="http://www.gsa.gov/alliantsb">www.gsa.gov/alliantsb</a></td>
<td>Best</td>
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</tr>
<tr>
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</table>
Results Page: Contract Match

**Steps Completed!**

View the results below or edit your selections above to refine your search.

**Select Your Contract Match and Connect**

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</table>
## Select Your Contract Match and Connect

### COMPARE CONTRACTS

<table>
<thead>
<tr>
<th>Available GSA-managed Vehicles</th>
<th>Does this vehicle offer Green IT Products and Services within its scope of offerings?</th>
<th>Does this vehicle allow for teaming arrangements with multiple prime vendors?</th>
<th>How many vendors are available to participate in the solicitation under this vehicle?</th>
<th>Contract Ceiling</th>
<th>What FAR part will govern the acquisition?</th>
<th>What is the fee for using this vehicle?</th>
</tr>
</thead>
<tbody>
<tr>
<td>8a STARS II</td>
<td>Yes</td>
<td>No</td>
<td>199</td>
<td>$10 billion</td>
<td>Part 16.505 and the National Defense Authorization Act (NDAA) of 2008</td>
<td>0.75% of total invoice amount.</td>
</tr>
<tr>
<td>Alliant SB</td>
<td>Yes</td>
<td>No</td>
<td>48</td>
<td>$15 billion</td>
<td>Part 16.505 and the National Defense Authorization Act (NDAA) of 2008</td>
<td>0.75% applied to the total price/cost for contractor performance. Capped at an amount to be set by the government.</td>
</tr>
<tr>
<td>VETS</td>
<td>Yes</td>
<td>No</td>
<td>23</td>
<td>$5 billion</td>
<td>Part 16.505 and the National Defense Authorization Act (NDAA) of 2008</td>
<td>0.75% of total invoice amount.</td>
</tr>
</tbody>
</table>
Results Page: Print and Download
## Results Page: Save Search

### Sign in Form

**Current user? Please sign in.**

- **Username**
- **Password**

**Sign In**

**Forgot Password | New User?**

### Select Your Contract Match and Connect

**Available Contracts**

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<tr>
<td>B4 STARS II</td>
<td>Small Business GWAC Center</td>
<td>(877) 327-8732</td>
<td><a href="mailto:a2@gsa.gov">a2@gsa.gov</a></td>
<td><a href="http://www.gsa.gov/B4stars2">www.gsa.gov/B4stars2</a></td>
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</tbody>
</table>
Results Page: Review Selection Criteria
Results Page: Start a New Search

Please confirm

Are you sure you want to start a new search?
All existing results will be reset.

Steps Completed!

View the results below or edit your selections above to refine your search.

Select Your Contract Match and Connect

Available Contracts

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<td>Alternate</td>
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</table>
Contract Details: Self-Help Resources

- Learn more about the contract
- Resources for ordering
- 508 Resources
The National Customer Service Center (NCSC)

The National Customer Service Center (NCSC) are additional resources for accessing and ordering solutions through GSA and is the source for information on any of the products or services available from GSA. The NCSC is a full-service center providing assistance and information to make acquisitions simple and efficient.

Phone (855)ITaid4U (482-4348)
Email ITCSC@gsa.gov
Website Need Help with Your IT Acquisition?
Contract Details: NCSC Contact Form

Contact Us

First Name: 

Last Name: 

Contact Email: 

Phone Number: 

Government Agency: 

Division/Bureau: 

Agency Name is required.

Job Category: 

Job Title: 

How may we assist you?

- I have general question(s) relating to GSA’s technology solutions and services.
- I have a specific technology requirement and would like to obtain additional information.
- I would like to place an order and require assistance.
- Other: 

Please Provide Your Information

Submit
ITC Offerings

**Hardware**
- 132 3 Leasing of product
- 132 4 Daily rental
- 132 8 Purchase of equip.
- 132 9 Purchase of used equip.
- 132 12 Maintenance/Repair
- 132 99 Intro of New IT Services

**Software**
- 132 32 Software Licenses
- 132 33 Perpetual Software Licenses
- 132 34 Maintenance of Software as Service
- 132 36 Software License Management as a Service (SLMS)

**IT Services**
- 132 50 Training Courses
- 132 51 IT Professional Services
- 132 52 Electronic Commerce
- 132 56 Health IT
- 132 40 Cloud Services

**Telecom Services**
- Connections
- 8(a) STARS & II
- Alliant
- Alliant SB
- VETS

**IT Security Services**
- USAccess
- 132 60A Electronic Credentials Not Identity Proofed
- 132 60C Digital Certificates
- 132 60D E-authentication Hardware Tokens
- 132 60E Remote Identity & Access Management
- 132 60F Identity and Access Management
- 132 61 PKI Shared Service Providers (PKI SSP)
- 132 62 Homeland Security
- 132 45A and 45B Penetration Testing and Incident Response
- 132 45c Cyber Hunt
- 132 45D Risk and Vulnerability Assessments
Planned Enhancements

- Updated ITC solution offerings
  - Health IT SIN
  - IT Security
    - Highly Adaptive Cybersecurity Services (HACS) SINs
    - HSPD-12
  - IT Services
    - Cloud SIN
  - IT Software
    - Software License Management as a Service (SLMS)
  - Telecommunications
    - Enterprise Infrastructure Solutions (EIS)
    - Custom Satcom Solutions (CS3)
Contact Information

For additional information, please contact:

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lillian.miller@gsa.gov

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(571) 438-1864  
angelad.jones@gsa.gov