

DISCLAIMER: GSA FAS is posting this notification of a planned solicitation refresh or mass modification as a courtesy to our Industry Partners. All comments on the attached DRAFT document must be submitted in the “Comments” section below within 10 business days of this posting. Comments provided elsewhere or after 10 business days will not be considered. GSA FAS will consider all relevant comments and make changes to the DRAFT as appropriate, but will not issue a formal response to industry comments or related inquiries. Interested parties should review the final version of the solicitation refresh or mass modification closely for additional changes made to this DRAFT.

Purpose of Planned Action

The General Services Administration (GSA) Federal Acquisition Service (FAS) is planning to refresh the 00CORP Professional Services Schedule (PSS) in October 2017. This update will implement various changes to the scope of Special Item Numbers (SINs) 520-16, 520-17, and 520-20 as well as delete SINs 520-18 and 520-19 in order to redefine data breach response and identity protection services under PSS.

Summary of Planned Changes

Below is a high-level description of significant changes to be included in the upcoming 00CORP PSS refresh and mass modification. Be sure to review the final solicitation refresh or mass modification for full details.

SINs 520-16, 520-17, and 520-20 have been redefined. SINs 520-18 and 520-19 are deleted:

520-16: Business Information Services (BIS)

- Added “Security freeze (lock credit file)” to the existing SIN description
- Removed “(excluding voice communication)” from the existing SIN description
- Removed the following Special SIN Requirement: If proposing bond ratings, managed fund ratings, or institutional ratings, the offeror shall be accepted by the Securities and Exchange commission as Nationally Recognized Statistical Rating Organizations (NRSRO)

520-17: Risk Assessment and Mitigation Services

- Scope revised to support ordering agencies seeking proactive prevention of identity theft
- Support may include mitigation and forensic services; evaluation of threats and vulnerabilities to Personally Identifiable Information (PII) and Protected Health Information (PHI) type of information; training of Government personnel on how to prevent data breaches and identity theft; vulnerability assessments; privacy impact and policy assessments; review and creation of privacy and safeguarding policies; prioritization of threats; maintenance and demonstration of compliance; and evaluation and analysis of internal controls critical to the detection and elimination of weaknesses to the protection of PII and PHI type of information

520-18 & 520-19: Both SINs are Deleted

- The scope of SIN 520-18 was embedded into SIN 520-17
- The scope of SIN 520-19 was embedded into SIN 520-20

520-20: Data Breach Response and Identity Protection Services (IPS)

- Redefined SIN in its entirety to provide an integrated, total solution for identity monitoring services that includes notification of PII and PHI, identity theft insurance and identity restoration services, and protection (safeguarding) of confidential PII and PHI

New Solicitation Attachments Containing Additional Instructions Relevant to SIN 520-20

- See IPS Requirement Document 1A for Industry Definitions, Task Order Level Reporting Requirements, etc.
- See IPS Requirement Document 1B for Additional Proposal Instructions related to SIN 520-20
- See IPS Pricing Document 2 for the mandatory pricing structure template for SIN 520-20
 - In order to be considered for award of SIN 520-20, the contractor is required to provide pricing for a total solution covering ALL services described in Section I of IPS Requirements Document 1A
 - Firms are also encouraged to provide individual line item pricing for segments of services (i.e. credit monitoring only or credit monitoring and restoration). The pricing template for service segments is also found in IPS Pricing Document 2
- See IPS Requirement Document 1C for the template to use to fill out the mandatory system security plan for SIN 520-20

Benefits of Planned Changes

Redefining the scope of SIN 520-20 allows industry to provide a total solution for data breach response and identity protection services under a single SIN. Firms now have the ability to offer all or part of the services listed in the new SIN description.